



CASE STUDY 2

NEW COLLABORATION - GROUP DYNAMICS MODEL



The group is busy completing a work card about themselves as an introduction to the course, and a few minutes into the task one of the participants starts crying. They are visibly in tears and quickly rush out of the room and into the nearby toilets.

As group leader, today is the first time you have met this person. Knowing that the work card contains questions such as current job, qualifications, education, future aspiration, family and friends, and interests:

- How would you handle this situation?
- What are your next steps in relation to addressing both the group completing the task at hand and the distraught individual?
- What do you believe could have been the potential triggers for the individual? Does this impact the way you speak to them / handle the situation?
- Can such reactions be prevented? How can they be, or, why not?