

EXERCISE 3

SYSTEM CHANGE

Your company works on an IT system that is 10 years old. Unfortunately, it is inefficient and has limited capabilities. A computer system has appeared on the market that fully meets the criteria relevant to your company. The company Director has appointed you as the person responsible for planning the implementation of the new operating system in the company.



1. Prepare information for Employees about the planned change. Be ready to discuss the reasons for the change and the needs of the change. Prepare arguments for malcontents.

2. Think about how you will implement the system. Will you train everyone at once, or will you choose mentors in each team who will then train individual departments?

3. Consider whether each department needs to know the entire system and all its functionalities, or should the system areas be defined for individual departments?



4. Create an operating system change framework in collaboration with your team.