

WORKCARD 4

You are the employer. You have decided to change your IT system to a newer, more efficient one.

Each of the employees easily and quickly learns the new system.

However, there is one person in the company who has a problem with this.

Ania is a very valuable and good employee with 30 years of experience. She has great knowledge and great commitment to her work. Unfortunately, she can't seem to grasp the new system.

Your task is to plan solutions to this problem. Give several possibilities and evaluate which will be the most effective.



Internal

Internal, caused by internal factors:

- 1.
- 2.
- 3.
- 4.
- 5.
- 6.
- 7.
- 8.
- 9.
- 10.



External

External, covering all changes in the business environment; general and immediate environment:

- 1.
- 2.
- 3.
- 4.
- 5.
- 6.
- 7.
- 8.
- 9.
- 10.