

# TASK 3

## SKILLS HELPFUL IN DEVELOPING MULTICULTURAL COMPETENCES

Rate your skills on a scale of 1 to 10  
Where 1 means no competence and 10 means very high competence.

Intercultural communication - knowledge and communication in a foreign language.

Ability to cooperate – it is important to treat minority groups as partners and remember that they are experts in their cultural identity. It can also mean supporting other people's attempts to solve problems and allowing them to be leaders.

Flexibility - the ability to deal with uncertainty, discovering new things and situations.

Ability to dealing with difficulties and stress

Ability to deal with conflict situations.

Ability to listen – careful listening to other people, encouraging them to voice their needs and opinions.

Critical thinking – searching for new information from various sources.