





## AN EXAMPLE OF GOOD PRACTICE OF A SOLUTION SUPPORTING ONLINE COMMUNICATION: FINTECHCONNECT

FinTechConnect has also introduced innovative tools for asynchronous communication, such as a microblogging platform or an internal notification system. Team members had the opportunity to share information, progress and ideas in the form of short messages or status updates. Thanks to this, all employees had current information about what was happening in the company, even if they were in different time zones.

FinTechConnect also took care of integrating communication tools with existing company systems, such as a project management system or a task management platform. This integration allowed for smooth information flows between different tools, which facilitated project management and prevented information dispersion.

An important aspect of introducing the solution to online communication was also training and

support for team members. FinTechConnect provided comprehensive training in the use of communication tools, organization of virtual meetings and effective online communication. In addition, the technical support team was available to help resolve any technical issues and answer questions about the communication tools.

Summary: Thanks to the successful implementation of an extensive online communication solution, FinTechConnect has achieved significant benefits. Team members were able to communicate effectively over a distance, share information, collaborate and build bonds, despite differences in geographic location. Good quality tools for video conferencing, screen sharing, working on documents and asynchronous communication contributed to the increase in team productivity, better coordination of projects and increased involvement of team members.